

YACHT

There were two basic issues. One was that invoices were often paid before they were checked. The other was Serve's growth plans. In 2004, the number of invoices will double; Gruis' task was to develop an efficient processing system for incoming invoices that would include receipt control, processing and payment. 'Colleagues from Yacht ICT actually designed the system which was implemented successfully in September 2003.' Serve will earn back the investment within one year. Book-keeping capacity has been reduced by 70% and its focus is now on control. Productivity has been increased dramatically. 'This was a complex project,' Gruis says, 'the kind that is the icing on the cake. You're intensely involved with the client who needs all your experience and knowledge. You're on a continual learning curve. Then you take that new know-how to the next assignment. And the challenge starts all over again,' Gruis is now working on an assignment at Transavia Airlines.

The second service concept in the Randstad Group, Yacht, meets the need for highly-qualified interim professionals. When tackling special projects, more and more companies decide to bring in interim professionals. Client needs vary from tactical, strategic and operational support for specific projects to interim management. Often, using Yacht is itself a strategic choice. By deploying interim professionals, clients increase their flexibility and efficiency. Our professionals have a broad range of experience so they are able to contribute significantly, especially when projects are multidiscipline and complex. Interim professionals at Yacht are specialized in a number of business areas: Finance, HRM & Management, IT, Legal, Logistics & Purchasing, Marketing & Communications, and Technology. As our case studies show, this is a win-win situation. Yacht interim professionals have the opportunity to grow their expertise continually as they take on new challenges. Our clients can access the right professionals, with the right experience and know-how.

Efficiency on track

Henny Gruis, interim professional Finance has just finalized a challenging project for Dutch Rail subsidiary Serve – on time and on budget. 'Serve manages all Dutch Rail's food and beverage franchised outlets,' he explains, 'in 2003, it was processing around 90,000 invoices manually every year.



Interim professionals:
Michael Groenewold and Gita Bartling